Vulnerability Knowledge & Practice Programme

College of Policing

NPCC
National Police Chiefs' Council

National Vulnerability and Public Protection Strategy

A common framework approach to vulnerability including public protection.

Pillar 5 - Data and Performance

February 2025

This aim of this document is to support forces to develop their understanding of capacity, capability, competence across Pillars. This document takes its learning from the work of Operation Soteria, Violence Against Women and Girls and other areas of vulnerability and seeks to draw together positive indicators that should be seen. The combination of the pillars helps towards forces taking a Suspect Focus – Victim Centred – Context led approach.

These indicators have been shown through the College of Policing Perennial issues document to be areas of consistent challenge. Through good governance we should seek deep rooted behavioural change by understanding Capability / Opportunity / Motivators and how together these deliver sustainable improvements.

How to use this document

This document has been produced to help forces to establish positive indicators in respect of Data and Performance to support governance and oversight in the management of Vulnerability. It provides areas of positive activity that forces can look for within their own organisation.

There is no one size approach and forces will operate various models so the document can be adapted to fit the policing approach used, current and future data gathering to provide governance and oversight with information as to effectiveness.

The indicators below where possible should include reference to other areas and have been drawn from a range of sources including perennial issues of policing.

Principle	Front Line	Supervisors	Strategic Leaders
Accurate data & intelligence are consistently recorded and used by investigators and senior leaders for assuring the right workforce is in place.	Intelligence is used to support risk assessments and staff understand the threat posed by suspects.	The review of risk assessments and investigations identifies the capture of good data. The importance of this is reinforced.	Force understands where the gaps in its data are and how to mitigate against these using NPCC guidance documents.
	Accurate data and intelligence is captured ensuring that completion of files, referrals, and risk assessments are accurate.		Leaders promote good data recording and have assurance in place to identify areas of improvement.
			The data available supports an understanding of the risk faced by those who are vulnerable, especially children.
			Data collection requirement includes insights on racial disparity and this is used to improve fairness in policing.

Principle	Front Line	Supervisors	Strategic Leaders
Analysis is used to understand threat, risk & demand. This evidence base drives our response & guides decision making on how well the force is responding to vulnerability.	Staff understand how to interpret and use information and intelligence in investigations and problem-solving.	Supervisors make resourcing decisions informed by information and intelligence products, and good practice.	Decisions around resources and demand are informed by comprehensive products that give an oversight of capacity and capability.
	The force supports front line staff by ensuring risk assessment and data capture is relevant, simple to use and clearly understood.	Supervisors when reviewing reports support staff to make decisions based on Vulnerability Risk principles.	Analysis used for problem profiles incorporates intelligence, capacity and capability that supports informed decisions.
			Problem Profiles / Risk Profiles are in place for vulnerability and / or thematic areas identified through force assessment.
			Those commissioning analytical products understand what product to request setting clear aims and expectations.
			Analytical products used to inform decision making or operational activity such as TTCG have a balance of intelligence and an understanding of capability – capacity – competence along with current and future demand profiles.
			Analytical products used to inform tactical response plans have feedback to increase learning and future deployment.

Principle	Front Line	Supervisors	Strategic Leaders
Risk assessment tools are used to understand context & identify vulnerability.	Risk Assessment tools are used effectively to understand harm and early intervention opportunities.	Staff are supported to use risk principles and tools to understand the risk of harm.	Risk Assessment tools are not seen as a box ticking exercise but used positively to assess risk.
	Staff do not solely rely on risk assessment questions but use this to enhance their professional curiosity to understand risk.		Performance measures around risk assessments are used positively to encourage correct use and differentiate between strategic and tactical requirements.